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|--------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| An exterior mirror selection switch LED is inoperative (exterior mirror selection switch functions normally) | Exterior mirror selection switch | INSTALL a new left front door window control switch. REFER to: Front Door Window Control Switch - Vehicles With: Front Power Windows . |
| The exterior mirror puddle lamp is inoperative or always on                                                  | Refer to the Pinpoint Test       | REFER to: Interior Lighting .                                                                                                          |
| The exterior mirror turn signal is inoperative or always on                                                  | Refer to the Pinpoint Test       | REFER to: Turn Signal and Hazard Lamps .                                                                                               |
| The exterior mirror parking lamp is inoperative or always on                                                 | Refer to the Pinpoint Test       | REFER to: Parking, Rear and License Plate Lamps .                                                                                      |
| The exterior mirror spot lamp is inoperative or always on                                                    | Refer to the Pinpoint Test       | REFER to: Spot Lamps .                                                                                                                 |
| The BLIS ® indicator is inoperative or always on                                                             | Refer to the Pinpoint Test       | REFER to: Blind Spot Information System .                                                                                              |

## DIAGNOSIS AND TESTING > REAR VIEW MIRRORS > SYMPTOM CHART(S) > SYMPTOM CHART: REAR VIEW MIRRORS - INTERIOR

Diagnostics in this article assume a certain skill level and knowledge of Ford-specific diagnostic practices. REFER to: Diagnostic Methods .



**NOTE:** Clean the entire mirror assembly and glass to assist in verification of the customer concern and/or impact damage. Do not clean any mirror glass or housing with an ice scraper, razor blade, abrasive pad, harsh chemicals or petroleum based cleaning products, as these may damage the mirror glass and/or housing.

| Condition                                                   | Possible Sources                       | Action                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The interior mirror is blemished                            | Interior mirror glass/housing is dirty | CLEAN the affected interior mirror surface                                                                                                                                                                                                                                              |
| The interior mirror vibrates or is loose                    | Interior mirror mounting loose         | If the mirror is still on the windshield, <b>do not remove</b> . ATTEMPT to fully seat the mirror first. If the mirror is still loose or vibrates, REMOVE and REINSTALL the mirror. If the condition still exists, INSTALL a new interior mirror. REFER to: Interior Rear View Mirror . |
| The interior auto-dimming mirror does not operate correctly | Refer to the Pinpoint Test             | GO to Pinpoint Test H                                                                                                                                                                                                                                                                   |